

Industry:
Healthcare

Region:
Central Virginia

Solution Areas:
Records Scanning

Challenges:

- Acquired new practices -- over 1M pages of records
- Limited floor space
- Access to information
- Lost records
- Security
- Resources to digitize in-house

Benefits:

- Immediate increase in usable floor space
- Improved records retrieval efficiency and staff productivity
- Enhanced access security surrounding patient information
- Instant access to information from portable tablets

An Affective EMR System through Records Scanning

The University of Virginia (UVA) Health Systems includes a 604-bed hospital, level I trauma center, cancer and heart centers, and specialty clinics. The hospital itself is a top ranking hospital due to the diligence of its providers and to be effective, patient records must be accurate and accessible at all times. Implementing an Electronic Medical Records System (EMR) is only half the battle - ensuring all the patient information is in the system is where the real troubles lie. EMR migration is not an easy feat, but through the right resources found in outsourced records scanning, records can be migrated with ease.

Challenges Surrounding EMR Migration

Like many healthcare providers, UVA Hospital recognized the potential of a successfully implemented EMR system. It would improve patient care all while meeting compliance requirements with cleaner, more accessible patient history. However, without the right resources and know how, scanning existing patient records is a costly struggle and time consuming project. In many cases, the effort to complete back-file conversion relies on existing full time employees without the necessary prior scanning experience to efficiently and accurately complete the process on time and within budget.

Success through Offsite Records Scanning

By outsourcing digitization of existing patient records the project can be managed to meet productivity targets, budget requirements and quality based objectives. This includes scanning, storing, and destruction of paper records. With conversion as its core focus, secure scanning bureaus, like ImageX, are able to alleviate the challenges of migration and provide expertise in electronic documents, safe storage, and management for day forward workflow.

By outsourcing back-file conversion, the practice immediately regained approximately 2000 sq. ft. of usable office space and reduced retrieval time of patient information by 15 to 30 minute per record.

Proven Results Every Time

UVA Health Systems recognized the immediate benefits of regained floor space and avoided the ongoing costs surrounding in-house scanning of patient back-files. In addition to the tangible benefits, outsourced scanning allowed the newly acquired practices to migrate their patient records into the existing EMR system quickly and securely, resulting in a smooth transition to electronic records with instant access to patient information from portable tablets. The switch from paper records to digital drastically reduced retrieval time by 15 to 30 minutes per record and avoids the risk of losing valuable information. Like many other healthcare facilities, UVA Health Systems was able to overcome the challenges surrounding EMR migration and drastically reduce the time it took to reach their objective by outsourcing the scanning portion to ImageX, proving once again that offsite scanning outperforms in-house attempts on all levels.